



# Furblings FAQs

## **How do I turn Furblings On/Off?**

Similar to previous Furbys, Furblings do not have an on/off switch. They are only activated when the head button is pressed.

## **How do I install the batteries?**

1. Loosen 1 screw using a Phillips or flat head screwdriver from the plastic base of the Furbling.
2. Remove the base
3. Insert 3 LR44 (A76) button cell alkaline batteries
4. Replace base and tighten screw

## **Where can I find the date code on my Furbling?**

Furblings date code is in the form of a hot stamp. It is located inside the battery compartment, closest to the front left foot.

## **There is a high pitched tone coming from my Furbling and/or my iOS device.**

The noise you are hearing is how Furblings communicate with the mobile device and other Furbys. Some people may hear it, others will not. Some animals may also hear the noise. Don't worry, the tone will not cause any harm to people or animals.

## **I changed the batteries in my Furbling to fresh/new alkaline batteries and it is still acting "weird". How do I fix it?**

Push and hold the refresh button (located on the base of the Furbling) for 2 seconds, then release.

## **My Furbling fell asleep and I can't seem to wake him up.**

Push and hold the refresh button (located on the base of the Furbling) for 2 seconds, then release.

## **Furblings Cleaning Instructions**

Gently brush your Furblings hair with a cloth or soft brush to loosen any dirt. Then use a SLIGHTLY damp cloth to remove any stains. DO NOT put in the washing machine, submerge in water or get Furbling wet in any way other than using a slightly damp cloth. DO NOT use detergents or stain removers on the fur.





### **Where are my Furblings Sensors?**

Furblings only react when you push the button on its head.

### **Do I need a Furby Boom to play with my Furbling?**

No, however, having a Furby Boom along with your Furbling will give you the full interaction and response experience.

### **Can I use my Furbling with the Furby Boom App?**

Yes, The Furby Boom\* app will function with Furblings

\* Only with versions available post the 12/1/13 update.

### **Can I use my Furbling with the Furby 2012 App?**

No, The Furby 2012 app will not function with Furblings.

### **How do I use my Furbling with the Furby Boom app?**

1. Open the Furby Boom app.
2. Tap the egg carton icon
3. Tap the "+ Egg" icon
4. Tap the "Unlock a virtual egg" icon
5. Press the button on the Furblings head and wait for the scanning to complete.

### **Why can't I get the access to all of the features within the Furby Boom app with my Furbling?**

Furblings will unlock a digital version of themselves along with 3 room accessories within the app. They are baby Furbys so they cannot be x-rayed, use the bathroom by themselves, use the shower, or eat grown up food... they need a Furby Boom to take care of them.

### **Is it possible to rename my Furbling?**

Yes; in the Furby Boom App, go to settings - manage game - rename Furbling.





### **My mobile device will not communicate with Furblings Boom.**

1. Make sure you are using the correct app - Furby Boom (post 12/1/13 update).
2. Make sure the volume is set to its maximum on the mobile device.
3. If you have a case on your device, make sure the speakers are not blocked. Try removing your case and try again.
4. Place your mobile device 3-5 inches from the Furbling for best results.
5. Make sure there is minimal background noise, Furblings focus best in a quiet environment.
6. Place your Furbling on a flat surface, handling it makes it hard to communicate.

### **Can my Furbling Dance?**

No, Furblings are not intended to move on their own.

### **Can Furblings communicate with other Furbys?**

Yes, but the communication is limited. Furblings will not respond to other Furbys. However, Furby Boom can respond to Furblings.

### **Suggested Retail Price**

\$19.99

