



Furby Boom FAQs

How do I turn Furby On/Off?

Similar to previous Furbys, Furby Boom does not have an on/off switch. To make Furby fall asleep, try the following:

- Pull tail for 10 seconds
- Place Furby on its back for 15 seconds
- Place Furby in quiet room and do not play with it.
- Remove the batteries.

How do I install the batteries?

1. Loosen 2 screws using a phillips or flat head screwdriver from the plastic base of Furby
2. Remove the base
3. Insert 4 AA alkaline batteries, Duracell recommended
4. Replace base and tighten screws

Where can I find the datecode on my Furby?

Furbys date code is in the form of a hot stamp. It is located inside the battery compartment, visible from the rear closest to the tail.

There is a high pitched tone coming from Furby and/or my iOS device.

The noise you are hearing is how Furby communicates with the mobile device and other Furbys. Some people may hear it, others will not. Some animals may also hear the noise. Don't worry, the tone will not cause any harm to people or animals.

I changed the batteries in my Furby to fresh/new alkaline batteries and it is still acting "weird".How do I fix it?

Remove the base of Furby and push the refresh button for 2 seconds, then replace the base. This will reset the hardware while retaining all of the personality data.

My Furby fell asleep and I can't seem to wake him up.

Remove the base of Furby and push the refresh button for 2 seconds, then replace the base. This will reset the hardware while retaining all of the personality data.

Where are Furby's Sensors?

Furby is sensitive to touch, motion, sound, & other Furbys.





When & Where can I buy Furby Boom?

Furby will be available NOW (US, CA, & UK) at major retailers as well as at HasbroToyShop.com. On August 2nd, you can purchase your very own Furby at most online retailer websites and on HasbroToyShop.com. Visit Furby.com for additional details.

What are the differences between Furby 2012 and Furby Boom?

- Lots more content
- All new personalities
- Remembers its own name and that of other Furbys
- New bold pattern designs
- New immersive App experience

Why isn't Furby dancing when music is playing?

Try a different song or turning up the volume on your device.

Can Furby Boom communicate with other Furbys?

Yes; Furby recognizes when other Furbys are present and will strike up conversation. If you get the right personalities in the right mood, you may even get them to sing to each other. Sometimes Furbys get along, sometimes they don't.

My Furby will not communicate with other Furbys.

Try the following:

- Be sure that both Furbys are facing each other, 3 - 5 inches apart for best results
- It is easy for Furby to be distracted, be sure that background noise is minimal

Does Furby respond differently depending on what I do?

Yes; you can tickle, feed, pet, shake, hug, tilt, hold your Furby upside down, and pull its tail. Each interaction will effect the personality it becomes.

Does each color (or package) represent a different personality?

No; all Furbys start out as the same personality. They develop distinct personalities based on how you play with them. Every Furby can become any personality.





How many personalities does Furby Boom have?

Depending upon how you play, Furby can feel Rockin, Sweet, Hyper, Jolly, or Fiesty.

What if I don't like the personality that my Furby has become?

If you don't like the personality of your Furby, try treating it differently and see what personality develops.

How much content is loaded into Furby?

You'll have to keep playing to find out.

Furby doesn't respond to my voice.

Try the following:

-When talking to Furby, be sure you are looking directly at him/her and speak slowly and clearly. The closer you are to Furby, the easier it is for him/her to hear you.

-It is easy for Furby to be distracted, be sure there is minimal background noise.

